

COORDINATED PUBLIC TRANSIT/HUMAN SERVICES PLAN 2018

1. Status of short term goals:	Completed	Not Completed
a. Cost benefit analysis for providing additional service: The Rapid City MPO completed a transit feasibility study for the Metropolitan Planning Area in April 2018. The study evaluated needs, provided service alternative, recommended implementation strategies, considered economic development, determined associated costs for service implementation, and identified potential funding sources to expand transit service throughout the Metropolitan Planning area.	X	
	X	
b. RTS to work with officials in neighboring communities to examine ways of providing transit service to those regions: Please refer to 1.a. above		
c. Create an inventory of people who need transportation to areas outside of RTS service area: Please refer to 1.a. above	X	
d. Provide transit education for local agencies: Ongoing process	X	
e. Create a volunteer buddy system to help people get familiar with using the transit system: Program has been implemented	X	
f. Get transit routes on Google maps: All transit routes are on Google maps	X	
g. Review policies concerning carry-on items: Implemented new carry- on policy in 2017.	X	
h. Publish transit routes and other information in senior newspapers: Program has been implemented	X	
i. Continue regular coordination and communication among RTS, local agencies and transportation providers: Implemented	X	
j. Create a program where employers can assist in the payment of transit fares: Program has been implemented on a limited basis	X	
k. Make information about agencies willing to help pay transit fares more accessible: Program has been implemented	X	
l. Identify funding options that will help provide service to areas Outside of Rapid City: Please refer to 1.a. above	X	
m. Get transit information available on the 211 Helpline Center:	X	

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| n. Acquire more transit shelters:<br>Five (5) additional passenger shelters budgeted for 2018<br>have been reprogrammed for 2019   |   | X |
| o. Create more bus stops that are ADA accessible:<br>City secured over \$100,000 in 5310 funds to be used<br>to add over 100 concrete slabs for passenger bench placement.<br>Project was let in late 2017, construction completed in July<br>2018 | X |   |
| p. Increase the frequency of buses, possibly requiring more buses:   |   | X |
| q. Offer DR service to those who do not qualify for service:   |   | X |
| r. Allow riders who have a hard time navigating streets to exit in<br>between stops: Practice has been implemented   | X |   |
| s. Create a day pass: addressed in transit feasibility<br>to be completed in May 2018  | X |   |
| t. Advertise "FREE Ride Friday" for seniors: Ongoing   | X |   |
| 2. New goal for FY 2018: Continue to provide free transit service for youth  | X |   |
| 3. Timeframes for 2018 goals: Project has commenced  | X |   |
| 4. Coordination changes with other agencies: working cooperatively with<br>Rapid City Area Schools and the local United Way to market youth ride<br>free campaign  | X |   |
| 5. Service area changes: No service changes have occurred. Route segment<br>changes were made to Coolidge, Lincoln, and Washington to enhance<br>safety and efficiency   | X |   |
| 6. No significant changes have occurred within the agency.   |   |   |